

What is DiabetesE?

Introduction:

DiabetesE is a web based, self assessment service designed to drive continuous quality improvement in diabetes care. There are three modular questionnaires:

1. A PCT questionnaire - focuses on commissioning (3 modules).
2. A diabetes specialist provider questionnaire - focuses on service quality (up to 12 modules).
3. A general practice questionnaire - focuses on quality of care in practices (11 modules).

The Assessment:

Services can either complete the assessment as a group at a dedicated meeting, or nominate individual team members to complete selected modules online at a time to suit them.

All questions, except Staffing Levels (specialist provider questionnaire) and Clinical Indicators (practice questionnaire), require 'Yes', 'No', 'Not Applicable' or 'Don't Know' answers, and each question has a link to evidence based source documentation. Users can add supporting evidence to quality assure a selection of their 'Yes' responses, and may enter additional comments to qualify their answers.

Results and Recommendations:

When one or more modules are completed, results are displayed instantly on a dashboard. An example of a specialist diabetes provider's dashboard is shown below. Each module is scored out of 100% and benchmarked against others nationally: the top 25% of scores are coloured green, the middle 50% amber and the bottom 25% red.



Continuous Quality Improvement:

DiabetesE generates prioritised recommendations on all aspects of care, helping clinicians and managers to improve the organisation and delivery of diabetes services. Each organisation's top five overall priority recommendations are presented in an Action Plan format, enabling them to set their own timescales for improvement.

How Do I Compare?:

PCTs, specialist providers and practices can compare their DiabetesE results and recommendations and their National Diabetes Audit results with other services nationally, regionally and locally.

Your Local Health Economy View

PCT Modules					Specialist Provider Modules												
Site	LPS	PC	HPP	CI	No Providers	CL	SD	PE	CYP	AWD	IC	PMFD	IMFD	KSM	PP	DP	% Complete
PCT A	67	54	47	80	2	78	63	35	55	54	63	58	46	27	82	79	100

Specialist Providers (Hospital & Community)

Site	% Provision	CL	SD	PE	CYP	AWD	IC	PMFD	IMFD	KSM	PP	DP
Provider 1	10	77	83	51	x	71	X	57	X	X	72	X
Provider 2	90	78	61	34	55	52	63	58	46	27	83	79

Practices

Site	L	PAS	ST	PR	ID	IM	CC	AR	SLC	CIS	CI
Practice 1	92	90	87	100	88	91	94	100	89	86	84
Practice 2	58	93	89	100	54	92	92	100	93	85	80

An example of the Local Health Economy dashboard is shown above. Results are displayed for the PCT, its selected providers and practices. The top row contains the PCT's scores for its modules and the combined scores for the modules completed by its selected providers, weighted according to the percentage of care they deliver. The results for individual specialist providers and practices are displayed below, enabling users to identify areas of good practice and service variation. In addition, each organisation's top three module recommendations and top five overall priority recommendations can be viewed by all users.

To access DiabetesE and obtain a username and password visit: <https://www.diabetese.net>

DiabetesE tutorials are available on the Innove website: <http://www.innove.co.uk>

For further information contact the DiabetesE Help Desk: Monday - Friday 9am - 5pm.

Tel: 0844 879 7132 or Email: diabetes@innove.info